

INCIDENT PLANNING GUIDE

DOES YOUR EMERGENCY OPERATIONS PLAN ADDRESS THE FOLLOWING ISSUES?

MITIGATION & PREPAREDNESS		
	Does your nursing home provide information and education to staff on infection control precautions, personal protective equipment, exposure prophylaxis and family/dependent care options?	
	Does your nursing home have a procedure to provide personal protective equipment (PPE), including respirators, to designated work locations?	
	Does your nursing home have a plan to implement control measures in the face of a rapid spread/surge of infectious residents? Does the plan include the following?	
	 ☐ Monitoring residents for signs of illness. ☐ Policies regarding self-screening and denying access to ill persons, respiratory etiquette and the use of hand sanitizer and masks for visitors entering the facility. ☐ Rapid identification, triage, and isolation practices. ☐ Expanding isolation capability (cohorting, portable HEPA filtration, etc.). ☐ Integration with local hospitals, clinics, public health and emergency management. 	
	Does your nursing home have a plan to manage dispensing antiviral medications to staff (mass vaccination/mass prophylaxis plan) and in administering vaccines (when available)?	
	Does your nursing home have a procedure to limit nursing home access to a small number of monitored entrances so that residents and visitors entering the nursing home can be screened for illness (e.g., temperature checks)?	
	Does your nursing home have a procedure to monitor staff and volunteers for symptoms and a policy for "fitness for duty" procedures?	
	Does your nursing home plan for ensuring safe transportation routes and infection control procedures (e.g., residents wearing masks) when transferring residents though the nursing home?	
	Does your nursing home have a policy to determine appropriate amounts of PPE and hand hygiene/washing supplies available and to supplement those supplies as required?	
	Does your nursing home have a plan to include just-in-time fit testing and training on PPE use?	
	Does your nursing home have a policy to determine appropriate numbers of essential personnel (e.g., medical, nursing, environmental services, facilities, nutrition and food services, administrative, ancillary clinical staff respiratory therapy, rehabilitation staff, activities staff, medical records) that would be priority for receiving prophylaxis, vaccine and PPE to protect those staff most at risk and to ensure the continuation of essential services in the event of a pandemic?	



Does your nursing home maintain stockpiles or have Memorandums of Understanding (MOUs) established with pharmaceutical vendors for antiviral medications and antibiotics to treat bacterial complications to treat or provide prophylaxis to staff, residents and volunteers?
Does your nursing home have a plan for increasing capability to perform specific screening tests for designated pathogens?
Does your nursing home have a plan for safely packaging, identifying, and transferring lab specimens to external testing sites, including local, state, and federal labs?
Does your nursing home have the capability of handling the need for increased specimen collection, documentation, and transportation of specimens to the testing facility?
Does your nursing home have a plan for relaying laboratory results to external partners (public health, acute care facilities, other)?
Does your Emergency Operations Plan include triggers or criteria for activation of the Emergency Operations Plan, Incident Command, and the Command Center?
Does your nursing home have a process for regularly assessing the status of the nursing home supplies and staffing, and adjusting the Incident Action Plan and operations accordingly? Does the process include regularly updating the Incident Action Plan and reviewing decisions made/actions taken to accomplish the mission?
Does your nursing home have procedures and forms to track cost expenditures and provide reports?
Does your nursing home have procedures with clear routes of communication to gather and confirm situation reports and status updates from local emergency management? Is there a plan to communicate with the local Emergency Operations Center (emergency management, public health, regulatory agencies) about the situation status, critical issues, and resident health status, and to request assistance?
Does your nursing home have a plan to notify and maintain communications (primary and back-up systems) and exchange appropriate information with the following? Internal experts, including infection control, engineering/facilities, physician(s). External experts, including local, regional and state public health, EOC/emergency management, fire, police, regulatory agencies.
☐ Other local facilities and hospitals.
Does your nursing home have procedures to provide accurate and timely situation and safety information (in cooperation with local Joint Information Center) to staff, residents and families, regulatory agencies and a backup system if primary communication systems fail?
Does your nursing home have procedures to determine the status of communication systems outside of the nursing home in order to communicate with local emergency management, police, & fire within the city, county and operational area?
Does your nursing home have a plan for posting illness outbreak and instruction signs in public places in the facility.



	Does your nursing home have a plan to conduct regular media briefings, in collaboration with local emergency management, local EOC and the local Joint Information Center?	
RESPONSE & RECOVERY		
	Does your nursing home have a policy to monitor the health status and absenteeism of staff during the disease outbreak/pandemic?	
	Does your nursing home have a plan to track resident census and symptoms? Stop new admissions. Communicate with family/legal representatives re: nature of disease outbreak, restrictions on visitations, and estimated potential duration of response activities.	
	Does your nursing home have triggers to implement the infectious patient surge capacity plan? Expansion of isolation capabilities. Cohabitation of infected residents.	
	Does your nursing home have a plan to manage mass fatalities and address fatality issues in conjunction with law enforcement/medical examiner/coroner/local EOC?	
	Does your nursing home monitor medical care issues for residents and exposed or ill staff?	
	Does your nursing home monitor safe and consistent use of PPE?	
	Does your nursing home have a plan to maintain nursing home security?	
	Does your nursing home have a plan to adjust staff schedules to meet the needs of the response including the following? Reassigning staff who have recovered from flu to care for flu residents (such as a pandemic event?). Reassigning staff at high risk for complications of flu (e.g., pregnant women, immunocompromised persons) to low risk duties (e.g., no flu patient care or administrative duties only).	
	Does your nursing home have a process to determine the need for canceling nonessential services (social gatherings, meetings, etc.)?	
	Does your nursing home have procedures to evaluate need for additional staff, augment staffing levels, or manage with staff available? Is there a plan to modify contingency staff utilization and provide staff support (alternate shifts and staffing, childcare contingency plan for staff, staff transportation needs, etc.)?	
	Does your nursing home have a plan to provide rest/sleep, nutrition, and hydration to staff?	
	Does your nursing home have a process to assess residents for early discharge to decrease occupancy?	
	Does your nursing home have a process to determine the need to limit resident visitation?	
	Does your nursing home have a plan to secure the nursing home, including adequate personnel to assure security?	



Does your nursing home have protocols to manage, treat (or refer for treatment), and report injuries to residents, staff, families, and visitors? Is there a process to prepare a report of all residents, staff, families, and visitors evaluated, treated, and discharged from the facility?
Does your nursing home have a process to inventory available supplies, medications, equipment, and personnel for both short and long-term operations? Does this include a process for obtaining supply and equipment supplementation?
Does your nursing home have a process for determining food and water needs for residents, visitors, families and staff for 96-hours and a plan for obtaining needed supplies?
Does your nursing home have a plan to maintain continuity of operations including delivery of essential supplies, trash, food, linen, laundry, etc.?
Does your nursing home have a plan to access outside resources through a medical mutual aid system?
Does your nursing home have a plan to keep resident/staff families notified of current situation, location, condition, and safety measures taken to protect them?
Does your nursing home have a plan to establish alternate care sites and relocate services provided if transfer is not feasible?
Does your nursing home have a plan for demobilization and system recovery that is activated during emergency response? Does this include a procedure for prioritizing service restoration activities, including restoring medical care operations, visitation, and nonessential operations (social activities, meetings, etc.)?
Does your nursing home have a process for reporting all injuries, system failures, and long-term damage to state licensing and certification authorities as required?
Does your nursing home have a plan for providing mental health support and stress management services to staff, residents, and families?
Does your nursing home have procedures for reordering, restocking, and returning borrowed supplies, equipment, and medications and returning personnel on loan during the incident?
Does your nursing home have procedures for after-action reporting and developing an improvement plan based on lessons learned? Is there a plan to participate in after-action review with local emergency management and community partners?
Does your nursing home have criteria to confirm restoration of the facility to normal function?
Does your nursing home have a process for submitting cost for disaster reimbursement from insurance carriers, local, state and federal disaster relief?

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